

DDC Review

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Columbus site closes after 90 years of service



On the cover:

The Defense Distribution Depot Columbus, Ohio closes after 90 years of service.

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DDC Review

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DDC Commander's Column

By BGen Peter J. Talleri, USMC

Since this is my first Commander's Column as the Defense Distribution Center commander, I want to take the opportunity to say how impressed I am with the job you do supporting America's war fighters. I'm excited to be a part of this outstanding organization. It's a privilege to serve with a team of people who are so well respected around the world and have a reputation for responsive, competent and solution-focused support.

We often hear how talented and skilled our military members are, and that's true, but we hear less about the vital contributions made by our civilian workforce. Each of you plays a key role in ensuring every Soldier, Sailor, Airman and Marine has what they need to do their jobs. You do it well and you do it with great pride.

This year has seen many exciting opportunities and many challenges.

DDC extended the enterprise and expanded its customer base. The opening of a detachment in Okinawa, Japan was my first opportunity to see DDC's work up close.

The stand up of this detachment was quick, professional and proficient. The detachment has extended DDC's capabilities and brought logistics support closer to the Marine Corps in Okinawa. On behalf of those Marines, I thank you.

Humanitarian relief efforts kept us busy this year. Defense Distribution Depots Albany, Ga., Norfolk, Va., and Susquehanna, Pa., all provided support to the Gulf Coast after Hurricane Gustav hit the region in August. DDAG and DDNV shipped hundreds of truckloads of meals-ready-to-eat, to help feed those displaced by the storm. DDNV also provided supplies for Navy ships that went to the area to provide assistance and DDSP sent comfort kits. In all, DDAG and DDNV shipped approximately 2 million MREs to support hurricane relief efforts so far this year.

When Hurricane Ike hit Texas just a couple of weeks later, the DDC team was ready again. Members of the Deployable Distribution Center arrived in the region the day before the storm hit so they could be in place to help with recovery efforts as soon as Ike passed.

The teams from our distribution centers in Red River, Texas; Susquehanna, Pa.; and San Joaquin, Calif.; that make up the deployable center, worked long hours in rough conditions to make sure food, water, ice and other necessities made it to the people who needed them – people who in many cases had lost everything. This was Americans helping Americans.

The last few months also brought a bittersweet occasion as we closed our distribution center in Columbus, Ohio, as part of the BRAC 2005 law. Established in 1918, DDCO served our country with distinction for 90 years. Its mission changed over the



years, but one thing stayed the same, the commitment and professionalism of its employees. I know this was an emotional event for many, but I am proud of the dedication demonstrated in making the transition as seamless as possible.

We have many challenges and opportunities still ahead of us.

The same BRAC law that directed the closure of DDCO directs the expansion of mission at our distribution centers in Warner Robins and Oklahoma City by 2011. The DDC team is working toward that goal.

We are rolling out the Defense Transportation Coordination Initiative, or DTCI. This initiative is designed to improve the efficiency of Department of Defense material moving within the continental United States by reducing cycle times, improving predictability through the use of dedicated truck schedules, cross-docking operations, better mode selection and load optimization. Eight of our CONUS distribution centers have implemented and we are preparing for implementation at the remaining ten CONUS sites.

You are an incredible team full of patriotism, creativity and innovation and as your commander, I am committed to ensuring that DDC remains the premier source for distribution solutions throughout the Department of Defense.

As I walk the halls of the DDC headquarters and travel to the distribution centers, I look forward to meeting each of you and personally thanking you for the work you do each and every day.

BGen Peter J. Talleri
Commander
Defense Distribution Center



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DDCO closes doors after long history of supporting America's military

By Stacy L. Umstead, Defense Distribution Center

With more than 90 years of service to America's military, the Defense Distribution Depot Columbus, Ohio, officially closed its doors Sept. 30. The closing was a result of the Base Realignment and Closure, or BRAC, decision of 2005.



Defense Distribution Center Commander Marine Corps BGen Peter Talleri, left, and Defense Distribution Depot Columbus, Ohio, Director Don Brown roll the organization's colors to symbolize the deactivation of the Columbus site.

As part of the closing process, an inactivation ceremony was held Sept. 26. Presiding officer for the ceremony was Defense Distribution Center commander Marine Corps BGen Peter J. Talleri.

An inactivation ceremony is of special significance in the military because it officially denotes a unit's closure. This action is symbolized in the ceremonial casing of the organization's colors by the



commanding officer. Addressing more than 100 guests attending the event, Talleri highlighted the history of DDCO and the employees who worked tirelessly to support the nation's war fighters.

Talleri commended Don Brown, DDCO's director, for his dedication to the organization. "The one constant that remained here at DDCO was Don's leadership and his love for people," stated Talleri. "Don raised the bar on performance for himself, his employees, and his peers." During the ceremony, Brown retired after 27 years of service. Brown's strong knowledge of logistics made him an icon within the supply and distribution community. "Don has always been the epitome of a dedicated professional. His proficiency and professional demeanor have won him the respect of both contemporaries and superiors," said



The Mayor of the City of Whitehall, Ohio, proclaimed Sept. 26, 2008 as "Defense Distribution Depot Columbus, Ohio, Day."

Talleri. "His opinion has always been strong, logical, articulate, and

respected." During Brown's remarks, he was humbled by the comments of Talleri, but gave accolades to the men and women who made DDCO a success – both past and present. During his career at DDCO, Brown never considered the workforce to simply be "employees." Instead, they were called teammates and associates. One last presentation came from John Wolfe, mayor of Whitehall, Ohio. Wolfe read his personal proclamation that designated September 26, 2008, as Defense Distribution Depot Columbus, Ohio, Day in the city of Whitehall in honor of the employees, their dedication to supporting the war fighter, and the legacy they leave.

To conclude the inactivation ceremony, Talleri and Brown encased DDCO's organizational colors, signaling the final official action at DDCO.

After 90 years of distinguished service to America's military, the final shipment from Defense Distribution Depot Columbus, Ohio, leaves the dock March 28.



The end of an era – closing DDCO

Facing the closure of DDCO, teammates approached the disestablishment process with the same “Dedicated, Dependable, Customer Oriented” support that was prevalent during the Cold War, previous BRAC processes, and downsizing as a result of A-76 (a competition process).

From the installation’s beginnings during World War I in 1918, the floods of the 1920s, the Civilian Conservation Corps of the 1930s, World War II, Korea, Vietnam, Desert Shield, Desert Storm, and Operations Enduring Freedom/Iraqi Freedom, DDCO continually met the challenges by focusing on war fighter support, stewardship, growth and development, and leadership. DDCO personnel served with pride, during war and peace, supporting the war fighters and major customers, setting the standards for distribution center support.

Throughout the closure effort, 19 DDCO personnel processed more than 187,000 documents, which included about 52,000 low-demand mission documents, more than 115,000 Stock Transfer Orders, and more than 19,000 disposal documents. The closure process was accomplished by scheduling bulk materiel documents first to enable the vacating of the outlying buildings. Buildings 17, 18, and 19 were the first to be completed and returned for reuse by other activities.

In vacating Building 17 during July 2006, an era ended at DDCO. The last shipment of 22,000 pairs of Defense Logistic Agency “shoe-lasts” was made to the Texas Institute for the Blind in Austin, Texas. From a total quantity of over 2 million wood and plastic lasts stored and repaired by DDCO teammates, the inventory had steadily declined until the final shipment was made.

As this was completed, the processing of more than 87,000 documents for bin materiel began in June 2007. Assistance in picking and packing the bin materiel was provided by 20 Navy and Marine Corps DLA reservists. In August and September 2007, further assistance was provided by associates from the Defense Reutilization and Marketing Service and the U.S. Army’s Aviation and Missile Command in the disposal of specialized materiel in storage.

Also during this time, DDCO provided emergency support to the war fighters when requested. Even to the extent that DDCO did not seal containers that had redistribution orders until ready to ship. This was done so that DDCO could retrieve materiel to fulfill any high priority material release order shipments from those items already scheduled to be shipped to another distribution center for storage.

As DDCO vacated its buildings and transferred stock, pallet stacking frames were made available for redistribution. These frames were shipped to other distribution centers and Army activities as needed. In all, DDCO redistributed 15,290 frames valued at \$3.2 million. The transportation cost was \$255,000, resulting in a cost avoidance to the Defense Distribution Center of more than \$3 million.

At the end, DDCO had achieved its goal of vacating all warehouses of materiel by April 1, 2008. In doing so, DDCO teammates processed almost 34,000 shipments, weighing over 19 million pounds, with transportation costs of \$2.5 million.

The final shipment of materiel was made to sister site Defense Distribution Depot Susquehanna, Pa., on March 28, 2008. Some

disposals were held in place until June 15 when they were finally shipped to the disposal contractor.

The remaining six months of operations for DDCO was to reduce and redistribute infrastructure. Although some infrastructure items were shipped to other distribution centers, the majority of the forklifts, scooters, sweepers, and supplies were transferred to Defense Distribution Depot Warner Robins, Ga., which has expanded their mission as a result of the same



Don Brown, director of Defense Distribution Depot Columbus, Ohio, from 1997 to 2008. Brown was the first civilian to lead a distribution center within the Defense Logistics Agency.

BRAC 2005 process which recommended the disestablishment of DDCO.

Another important mission in the remaining months of operations was to ensure that DDCO employees were given opportunities to continue careers if they wished. Of the 19 DDCO teammates who operated the distribution center through

the final BRAC process, eight elected to retire and 11 will continue their careers.

The closure of DDCO was accomplished one year ahead of the recommended closure date of September 2009. This would not have been possible without the highly motivated teammates of DDCO and their dedication to mission accomplishment.



Top row, left to right: John Van Horn, Darrell Walton, Preston Yeauger, Steve Miracle. Second row: Cecil Crockett, Forrest Wonderlen, Werner Nelson. Third row: Jeff Morgan, Gerald Duncan, Mark Stanley. Fourth row: Don Spencer, Bob Milligan, Ricky Newman. Fifth row: Ron Radford, Tom Thimmes, Linda Mandeville, Greg Floom, Lottie Skipper.

DDAG feeds people affected by hurricanes

By Jessica Walter, APR

Employees of Defense Distribution Depot Albany, Ga., answered the call to support those affected by hurricanes along the Gulf Coast by shipping more than 1.3 million Meals Ready to Eat, or MREs, to National Guard units and Federal Emergency Management Agency staging areas over the past few weeks.

DDAG was more than ready when the first call came in Aug. 28. Just seven hours from New Orleans and four hours from FEMA's staging site in Orlando, DDAG is in an ideal location to provide support. That's why DDAG is well-stocked with MREs and gets called on frequently during hurricane season.

And a more dedicated team of employees so eager to support would be hard to find.

DDAG Transportation Supervisor Mitch Potts directs the team that coordinates trucks picking up and dropping off shipments. He says he gets energized by the opportunity to help. "DDAG has a proud record for always stepping up to the plate in emergency situations. One of the most rewarding parts of our jobs is the fact that we are able to help people in their time of need," said Potts.

"Whether its flood victims, hurricane relief, or supporting our troops, we strive to help in any way we can," he added.



A truck backs in to the dock at Defense Distribution Depot Albany, Ga., where employees will load it with pallets of Meals Ready to Eat and be transported to a Federal Emergency Management Agency staging location in Florida.

DDAG commanding officer Marine Corps Maj. Kent Wheeler says his team was excited to participate in the mission. "They have a typical Marine attitude," he said with a proud grin. "Whatever needs to be done, they'll do it."

For Wheeler and his team – composed mostly of civilian employees – a mission like this one is more than loading pallets



Whether it's providing disaster relief or supporting America's military, "Team DDAG" stands ready to help. Pictured are members of the team that supported hurricane relief efforts. Standing, from left to right, are Mitch Potts, Bruno Bazile, Willie Toomer, David Parks, Willie Williams (on left), Jeff Philpot, Marvin McKenzie, and Henry Walden. Kneeling are R.B. Evans and Jason Stewart.

of boxes into trailers. He says “Team DDAG” realizes that when those boxes of MREs reach their destinations they will be feeding people who have lost their homes or troops providing security or assistance to evacuees.

“My employees get motivated by missions like this. They could have been working from early in the morning to 8 o’clock at night and they’re still smiling, driving forklifts, loading trucks, and having a good time.”

Jeff Philpot, a transportation team leader responsible for planning and coordinating carriers for DDAG, says being able to provide support for the areas affected by the recent hurricanes is an honor. “It doesn’t take a lot to keep yourself motivated when you know that what you’re doing is directly helping people in need.”

On a recent Saturday, Team DDAG loaded 39 trucks full of MREs headed to a FEMA staging location in Florida.

And they did it in only eight hours.

Philpot says it was a team effort. “Everybody pitched in and did their part to get the job done.”

“The time used to complete the loading of these trucks was incredible along with the organizing and the supervision. The



National Guard units hand out cases of Meals Ready to Eat, or MREs, to Louisiana residents affected by recent hurricanes. Defense Distribution Depot Albany, Ga., employees shipped more than 100,000 cases of MREs to the Gulf Coast region.

mission was a success,” added Bruno Bazile, warehousing operations work leader.

Wheeler says he’s always happy to get the call to provide support. “I’m a Marine. I love having the opportunity to support and do the best job possible, and I’m very lucky to have employees who see it the same way,” Wheeler explained.

In addition to support provided by DDAG, nearly 100 comfort kits were shipped out of Defense Distribution Depot Susquehanna, Pa. Another DDC site in Norfolk, Va., also shipped more than 100 truckloads of MREs and provided supplies to load Navy vessels deploying on assistance missions to the disaster areas.



Let Your Voice Be Heard!

DDC's leaders want to hear your suggestions and questions for improving DDC's culture.

<https://ddcnet.ddc.dla.mil>

DDC team helps distribute hurricane relief supplies

By Scott Woosley and Jessica Walter

The Defense Distribution Center rushed to the aid of those affected by the hurricanes that wrecked the Gulf Coast region earlier this year by shipping comfort kits and meals to feed evacuees and relief workers. DDC's Deployable Distribution Center was also called on to provide support in Texas. Employees of Defense Distribution Depot Albany, Ga., began shipping Meals Ready to Eat, or MREs, to Federal Emergency Management Agency staging areas Aug. 28 as Gustav moved toward the Louisiana coast. When the hurricane made landfall

Sept. 1, the 1.3 million MREs that DDAG had shipped were in place and ready to be distributed.

Mitch Potts is DDAG's transportation supervisor, and directs the team that coordinates trucks picking up and dropping off shipments. He says he gets energized by the opportunity to help.

"One of the most rewarding parts of our jobs is the fact that we are able to help people in their time of need," Potts said. "Whether its flood victims, hurricane relief, or supporting our troops, we strive to help in any way we can."

According to Potts, his team just buckles down and gets the job done. They loaded 39 trucks full of MREs to be shipped to a FEMA staging site in Florida, and they did it in 8 hours.

In addition to support provided by DDAG, nearly 100 comfort kits were shipped out of Defense Distribution Depot Susquehanna, Pa. Defense Distribution Depot Norfolk, Va., also shipped more than 100 truckloads of MREs and provided supplies to load Navy vessels deploying on assistance missions to the disaster areas.

DDC's Deployable Distribution Center responded when Hurricane Ike hit Texas near Galveston less than two weeks after the first truck of MREs left DDAG to support people affected by Hurricane Gustav.

DDAG again shipped MREs to FEMA staging areas, this time in Texas, and the deployable center, or DDXX, deployed to the region Sept. 11 to be in place to provide distribution support after Ike hit the coast.

The DDXX team initially helped FEMA set up a national logistics staging area at Fort Sam Houston near San Antonio, Texas. That site was later moved to the small town of Seguin, near San Antonio.

As the situation became clearer, the team helped set up other sites to distribute food, water, ice and other supplies to people in the region.

"We adjusted to the situation based on where FEMA wanted us and where the most people who needed help were," said Marc Parsons, director of the deployable center. "Our team worked long hours while we were here to make sure the necessities got where they needed to go."

The team ultimately ended up with personnel supporting two sites: the national logistics staging area at a U.S. Air Force auxiliary airfield near Seguin and one at Ford Park Arena near Beaumont, Texas.

The Beaumont site began operations Sept. 14. The DDXX team supported both sites with two teams of employees working rotating 12 hour shifts.



Andre Mallari gives directions to a driver with a truckload of water. Mallari, a distribution process worker, deployed to Southeast Texas with the Deployable Distribution Center to provide relief to survivors of Hurricane Ike which hit the region Sept. 13.

The DDXX team members who deployed to Texas were very aware of how important their jobs were to those impacted by the hurricane.

“I feel really proud to be here and doing this,” said Jerel Ballesteros, a distribution process worker from Defense Distribution Depot San Joaquin, Calif., who is assigned to the DDXX team. “It’s a good feeling to give back to the people impacted by the hurricane.”

Ballesteros got a personal glimpse into the tragedy shortly after he arrived at the staging area in Beaumont.

“There was a couple that walked all the way here the first day we got here and seeing them get water and food, really made me feel like we were doing something really good here,” Ballesteros said.

This was the first time in the Deployable Distribution Center’s two-year history, that it had the opportunity to deploy in response to a natural disaster. The center’s previous deployments were planned evaluations of its capabilities.

To make this operation a success, the members of the DDXX team drew from their experiences over the last couple of years as they were evaluated. Their success during the recovery efforts was the result of those experiences and lessons, but Parsons acknowledges that doing it for real is what counts.

“We certainly shined during our previous evaluations, but the

real thing is always a little different,” Parsons said. “This was our chance to show that we could do what we said we could.”

The DDXX team helped process almost 4,000 trucks full of meals, water, ice and plastic sheeting survivors needed while they waited to return to their homes.

The heaviest days were Sept. 17 and 18 when between 700 and 800 trucks arrived at the Beaumont site.

The Deployable Distribution Center was established in June 2006 in response to a need identified by the Department of Defense after Hurricane Katrina devastated New Orleans and the surrounding area in August 2005. It was funded through the Defense Logistics Agency’s research and development program and was part of a larger program funded by the Undersecretary of Defense for Advanced Systems and Concepts.



Donald Segerlund of Defense Distribution Depot Norfolk, Va., loads Meals Ready to Eat onto a truck destined for areas affected by the recent hurricanes.

DLA's 4 FOCUS AREAS

- ☑ Warfighter Support Enhancements
- ☑ Stewardship Improvements
- ☑ Business Process Refinements
- ☑ Workforce Development



Team collaborates on new labor operating procedures for eight DDC sites

By Jessica Walter, APR with John Heuberger, DDTP Deputy Commander

Labor and management representatives met in Philadelphia this spring to formulate Locally Negotiated Operating Procedures to augment the Defense Logistics Agency Master Labor Agreement for eight sites under the command of the Defense Distribution Center.

The sites discussed were Defense Distribution Depots Anniston, Ala.; Albany, Ga.; Barstow, Calif.; Corpus Christi, Texas; San Diego, Calif.; Jacksonville, Fla.; Norfolk, Va., and Tobyhanna, Pa.

The team consisted of union and labor representatives as well as management officials from the DDC sites that were discussed. John Heuberger, deputy commander of the Tobyhanna site, was the chief management negotiator for the team. Bill Lemos, vice president-West of Council 169 of the American Federation of Government Employees, was the chief labor negotiator.

According to Heuberger, Locally Negotiated Operating

Procedures, better known as LOCNOPs, are based upon interests that can be freely discussed and developed by labor and management officials during the course of negotiations. They are permitted in several articles of the DLA Master Labor Agreement.

The two-week negotiating session was very productive, said Heuberger. The team approved procedures covered by 11 articles of the Master Labor Agreement. Two procedures remain, and the team plans to talk about those



Bill Lemos, left, of Council 169 of the American Federation of Government Employees, and John Heuberger, deputy commander of Defense Distribution Depot Tobyhanna, Pa., sign the Locally Negotiated Operating Procedures to augment the Defense Logistics Agency Master Labor Agreement. Lemos and Heuberger were part of a team that collaborated on new procedures for eight Defense Distribution Center sites earlier this year.

later this year.

Heuberger said the team's job was rather challenging since not all eight sites operate the same way as a result of A-76. The A-76 process is a competition that determines the best value for the taxpayer

by examining the benefits of retaining mission work in house or contracting the work out to a private sector source.

"Since some of the sites we discussed are operated by contractors from the private sector and others are run by

government employees, we had to work hard to make sure we came up with solutions everyone could live with," Heuberger said.

Negotiations took place at DDC's sister organization Defense Supply Center Philadelphia, and Heuberger was grateful for their help. "DSCP was very accommodating," he said. They provided excellent administrative and IT [information technology] support to the team."

The Locally Negotiated Operating Procedures Team Labor Members:

- Bill Lemos, chief labor negotiator and vice president - West, AFGE Council 169
- Frank Rienti, president, AFGE Council 169
- Rita Lemon, vice president-East, AFGE Council 169
- Stephen Cebrick, AFGE Local 1647
- Chad Mullis, AFGE Local 2317
- Everett Kelley, president of AFGE Local 1945, Anniston Army Depot

Management Members:

- John Heuberger, chief management negotiator and DDTP deputy commander
- Robert Rosarius, DDCT deputy commander
- Rita Varner, DDAG deputy commander
- Charles Elston, DDAA representative

Portable building provides deployable team with flexible storage option

By Scott Woosley

The delivery of a portable structure earlier this year provided the Deployable Distribution Center with the capability to provide storage in austere environments, a step toward full implementation of the deployable capability.

In addition to its portability, the structure, called a tensioned shelter, provides the deployable center with the ability to adjust its storage capability according to each mission.

“The shelters are modular so we can put up as much or as little of each one as we need,” said Fred Hildrich, a logistics specialist with the Deployable Distribution Center, also referred to as DDXX.

The main structures are packed for air transportation, which ensures a storage capability on the ground as soon as the DDXX staff arrives. The other sections are delivered by surface—either ship, train, truck or a combination.



Deployable Distribution Center team members from Defense Distribution Depot San Joaquin, Calif., attach walls to the portable structure that will allow the center to adjust its storage capability while deployed.

Eventually, the deployable center will have a total of 16 of the structures. Purchases of

the units will be staggered over the next few years.

The deployable center has been evaluated twice in the past two years and has impressed both the evaluators and the customers it is intended to support.

“The delivery of the portable structures means that DDXX now has a very real deployable capability, and can provide distribution support to America’s war fighters in any circumstance,” Hildrich added.



Members of the Deployable Distribution Center team from Defense Distribution Depot Susquehanna, Pa., put up the door frame for the deployable center’s portable structure.



**DDC's Environmental,
Safety & Occupational Health
Management System**

New detachment brings DLA closer to Okinawa customers

By Scott Woosley

A detachment from Defense Distribution Depot Yokosuka, Japan, began operations April 16 to provide distribution support to military customers on the Island of Okinawa.

The detachment initially stocked more than 6,000 commonly used items for Army, Navy, Air Force and Marine Corps units and other Department of Defense organizations located on the island.

“From a customer’s perspective, this is a great thing,” said Guy Sanchez, DDYJ’s deputy for operations. “Our materiel stocked on the island is meant to significantly reduce customer wait time for Okinawa activities, while at the same time reducing the money spent on premium transportation to get high-priority materiel to the island.”

According to Sanchez, the detachment also provides a walk-through service for customers. For example, if a customer needs a particular item quickly, and the detachment has it on hand, that customer can come to the detachment with the requisition for the item and leave with it in-hand.

The Marine Corps requested that a facility be established on Okinawa after seeing what a similar

Warehouse supervisor Ako Hirobumi, left, and Takanaga Hitoshi, right, conduct an inventory audit at the Okinawa Detachment of Defense Distribution Depot Yokosuka, Japan.



Marine Cpl. Reginald Thomas, foreground, and Lance Cpl. Timothy Gray, both of 3rd Supply Battalion, Camp Foster, Okinawa, drop the sides of a truck so materiel can be unloaded at the Consolidated Issue Facility on Camp Foster. The Marines and the issue facility are customers of the Defense Distribution Depot Yokosuka, Japan, detachment on Okinawa.



Norvel Burton, front, Defense Distribution Depot San Joaquin, Calif., and William Ray, Defense Distribution Depot Susquehanna, Pa., update item information in the distribution and warehouse management system. Burton and Ray, both distribution process workers assigned to the Deployable Distribution Center, helped establish operations for the new detachment on Okinawa.

facility accomplished during a demonstration in Korea in 2007.

According to Lt. Col. Nick Spignesi, who commands 3rd Supply Battalion, one of the detachment's primary customers on Okinawa, it used to take more than a week for parts to arrive because the requisitions often had to be routed through a Defense Distribution Center site in California.

"This capability increases the readiness of III Marine Expeditionary Force," said Spignesi, who visited the DDC's Deployable Distribution Center during its evaluation at Osan Air Base in April 2007. "This means that if a piece of equipment is down, we can potentially have it back up and running within a day."

More than half of the items stocked by the detachment are based on Marine Corps demand forecasts. The Corps is the largest U.S. military presence on Okinawa, but the detachment will stock items to support the other services as well.

The detachment expects the number of items they stock to increase as they demonstrate how they can reduce delivery times and cost.

"It's important for us to show that we can make a difference for the customer," Sanchez added. "Once we establish that we provide them the materiel they need and that we can be flexible about getting it to them, then we can take on more items and expand our services, saving even more time and taxpayer dollars."

DDC's deployable team helped set up the facility the detachment uses. The deployable center's staff was on Okinawa for an assessment of their capabilities. They had to establish a facility for their own use, so the decision was made to use the same facility that the detachment would use and to just turn it over to the detachment's staff when the assessment was complete. As a result,

the detachment's personnel assumed a fully functional facility.

Setting up the detachment required a significant effort from the Defense Distribution Center's Information Technology team too.

Specialists from the IT section, who were part of the deployable center, set up the network, firewalls and the work stations for the detachment's work force. The IT specialists ran communications lines throughout the facility—an existing warehouse on Camp Kinser, one of the Marine Corps' many installations located around the island.

The IT section also provided experts to train the detachment staff on the use of the distribution and warehouse management system used throughout the Defense Logistics Agency.

Additionally, the IT staff ensured storage space was properly positioned and labeled and that the information in the system was accurate.

"Making sure the locations are labeled properly ensures employees can accurately store and find items," said Tom Downs Jr., one of DDC's IT specialists who deployed to Okinawa to help get the detachment up and running. "The faster we can get the stock to our customers, the easier their mission becomes."

The establishment of the detachment on Okinawa means that DDYJ now has two satellite facilities to support Department of Defense customers in the Western Pacific. DDYJ's other detachment is co-located with the Naval base at Sasebo, Japan.

"The Marine Corps provided the space for the detachment and they provided the technical expertise about how things are done on the island," said Cmdr. Paul Bourgeois, DDYJ's commander. "The detachment will make a significant, lasting benefit to not only the Marines but all the services on Okinawa."

The establishment of a detachment on Okinawa continues DLA's commitment to extend DLA services closer to its customer, the war fighter.

"The (Okinawa) detachment provides a joint solution to distribution issues on Okinawa," Spignesi added. "This is DLA continuing to grow to support customer needs."



Tom Downs, Jr., a supply systems analyst from Defense Distribution Center headquarters, scans labels to verify the quantity of items in storage bins. Downs deployed to Okinawa, Japan with the Deployable Distribution Center and helped set up the detachment in Okinawa.

Talleri becomes DDC's first Marine commander, vows to assist workforce in supporting mission success

By Jessica Walter, APR

Marine Corps BGen Peter Talleri became the first Marine to command the Defense Distribution Center during a ceremony at DDC headquarters in New Cumberland, Pa., June 20.

Talleri is the seventh officer to command DDC since it was established in 1997. He most recently served as the commander of the 3rd Marine Logistics Group in Okinawa.

Talleri said he was grateful for the opportunity to lead a team of people who are so well respected around the world. He got a first-hand look at DDC earlier this year when staff from DDC's Deployable Distribution Center helped to establish a new detachment of Defense Distribution Depot Yokosuka, Japan, on the island of Okinawa.

"They did it quickly, they did it proficiently, and they did it with pride," he said. "I could see that your dedication to the true spirit of supporting America's war fighters is genuine and deep."

He continued, "For more than a decade, you've worked to become the leading authority in defense distribution. From

all indications, it appears you have indeed earned that title."

As DDC's new commander, Talleri said he will work to create opportunities for the workforce so they can continue their critical role of ensuring that the men and women of America's military have the supplies they need to face the challenges of the Global War on Terrorism.

"It will be my job to make sure that the Defense Distribution Center remains the premier source for distribution

solutions throughout the Department of Defense," Talleri said.

Former Defense Logistics Agency Director Army Lt. Gen. Robert Dail was the presiding official for the ceremony, and he also praised DDC's hard work around the world. "This is a broad, global command. It is extremely critical to the success of our fighting forces."

Talleri replaced Army BGen Lynn Collyar who assumed command of DDC in August

2006. Dail presented Collyar with the Defense Superior Service Medal during the ceremony in recognition of his leadership in extending DLA's capabilities closer to the war fighter and ensuring mission success.

"This award was earned on the backs of the thousands of DDC employees around the world who do their jobs so amazingly every day," Collyar commended. "Without them, the mission could not be accomplished."



As the new commander of the Defense Distribution Center, Marine Corps BGen Peter Talleri vowed to create opportunities to prove that DDC is the premier source for distribution solutions throughout the Department of Defense.

New commanders at DDAA and DDDE

By Stacy L. Umstead, DDC Public Affairs

Defense Distribution Center welcomed two new commanders to its facilities in Anniston, Ala. and Germersheim, Germany.

United States Army Lt. Col. Craig M. King assumed command of Defense Distribution Depot Anniston, Ala., or DDAA, in 2008. King, a native of Wilson, N.Y., was commissioned as an armor officer in 1991 then later transferred to Quartermaster Corps. King holds a bachelor's degree in history from the State University of New York and a master's degree in history from the University of Scranton, Pa.

Prior to assuming command of DDAA, King served in Germany as the Joint Multinational Training Center's logistics officer.

Assuming command of Defense Distribution Depot Europe, or DDDE, Germersheim, Germany in 2008, was Lt. Col. Steven J. Keller. Keller entered the military after graduation from Oakridge Military Academy, N.C. in 1982. He began his career enlisting as a military police officer and attending basic and advanced individual training at Fort McClellan, Ala. His first assignment was at Fort Lee, Va.

In 1989, Keller earned his bachelor's degree in Aeronautical Studies - Management from Embry-Riddle Aeronautical University, Daytona Beach, Fla.

Before reporting as commander, DDDE, Keller was assigned to the Battle Command Training Program, Fort Leavenworth, Kan. where he served as a sustainment warfighting function chief with Operations Group Sierra.



Lt. Col. Craig M. King, commander, Defense Distribution Depot Anniston, Ala.



Lt. Col. Steven J. Keller, commander, Defense Distribution Depot Europe, Germersheim, Germany.

DDJC reaches major milestone in partnership with GSA

By Jessica Walter, APR

Through the combined efforts of Defense Distribution Depot San Joaquin, Calif., the Defense Logistics Agency, the Defense Automatic Addressing System Center, and DLA Information Technology-Utah, the first phase of changes to the General Services Administration and DLA systems has been completed. This change allows GSA to ship their materiel to DDJC customers via dedicated truck, reducing transportation costs.

This capability also allows DDJC to reduce the number of processing screens required for trans-shipping GSA freight to DDJC dedicated truck customers.

“As the partnership expands to higher volume customers, the success will benefit the war fighter through reduced processing times and capitalize resources for both agencies,” said Louie Avila, chief, DDJC Systems Support Division.

“This is the epitome of success achieved as a result of partnership, commitment, and perseverance by the participating organizations with direct benefits to the Department of Defense supply chain,” he added.

Prior to the automated process of transmitting data from the GSA system to DDJC’s distribution management system, a lot of data had to be entered manually into multiple screens. With the programming changes designed by DLA Information Technology-Utah, the current process is reduced to one screen requiring the scanning of the tracking control number and confirming how many labels are required. After that, the process is complete.

The pilot project was initiated with a lower-volume customer to allow the partnering agencies

to work out all of the intricacies involved in changing multiple systems with varying programming logic.

The next step will allow advanced data to be transmitted for freight shipped to multiple central receiving points on the same dedicated truck. The required data will have a lead tracking identifier for each respective point to ensure accurate billing. GSA will be billed based on their percentage of the weight on the truck.

“This is a terrific example of effective and efficient governance by forging the resources and work processes of DLA and GSA in common purpose for our mutual customers,” said Gene Chow, GSA’s general manager. “As we move forward, it is GSA’s intention to apply this concept to other parts of the country where dedicated truck routes exist.”



Thomas Steed of General Services Administration moves GSA material destined for Fort Irwin, Calif., to a staging area to be loaded on a truck leaving Defense Distribution Depot San Joaquin, Calif.

DDSI continues culture of continuous improvement

By Navy Capt. Mark E. Semmler, DDSI Commander

The terms “Lean” and “Six Sigma” are becoming increasingly common in the business world today. Under the Lean concept, the focus is on maximizing process velocity. Lean provides the tools for analyzing the work flow and delay times for any process. The processes are documented, and then put through a rigorous value stream mapping analysis to identify and then eliminate inefficient actions.

“With so much focus on analysis, some programs can get too focused on

statistics and lose sight of their priorities,” said Robert Pattillo, who helped to establish Defense Distribution Depot Sigonella, Italy’s Lean program. “At DDSI, we’ve tried to take a practical approach to Lean concepts and are focused on building a culture of continuous improvement that puts our customer first.”

Earlier this year, at an all hands gathering of employees, two of the organization’s foremen signed the first of DDSI’s Standard Operating Procedures – many more



Navy Capt. Mark Semmler, left, commander, Defense Distribution Depot Sigonella, Italy and Nunzio Longhitano, right, watch as Paolo Pappalardo, center, signs DDSI's Lean Standard Operating Procedures. Longhitano and Pappalardo are DDSI's foremen for material handling and warehousing respectively.

are expected to follow. The SOPs are a culmination of effort by teams to document warehousing procedures in detail at DDSI. Those teams are made up of experts from every functional area, ensuring a comprehensive analysis.

“Our workforce is really beginning to buy in to our approach to continuous improvement,” said

Dave Bukauskas, leader of DDSI’s Lean team. “There was a learning curve with implementing Lean at DDSI, however, we are beginning to build momentum and expect our customers to see the benefits of our work in the future.”

DDSI is a full service warehousing and distribution organization, serving the entire Mediterranean region, as well as points east and south, with an accelerated emphasis on the African continent.

As DDSI wraps up its fourth year of operations at Naval Air Station Sigonella, management’s attention has been on completing a substantial renovation effort. Once renovations are complete, momentum will shift more heavily toward maximizing efficiencies and generating new business. It is DDSI’s goal to provide the most efficient and effective distribution and warehousing services possible to the region’s war fighters.



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DDC celebrates Earth Day all around the world

By Scott Woosley

Many of the Defense Distribution Center's facilities around the world hosted or participated in Earth Day celebrations in 2008, making Earth Day for DDC truly a world-wide event.

A number of DDC's 25 distribution centers helped clean up the areas on and around their installations and planted trees and flowers to improve both the appearance and the general atmosphere of their bases. Employees at many of the installations helped clean up local waterways, parks and streets—often in partnership with local civic organizations.

Defense Distribution Depot Yokosuka, Japan, joined their Earth



Potted plants and saplings wait to be planted along an embankment at Defense Distribution Depot Richmond, Va. The trees and shrubs were planted as part of DDRV's Earth Day celebrations.



Employees of Defense Distribution Depot Kuwait, Southwest Asia, form the shape of a tree during DDKS's Earth Day celebrations.

Day celebration with the Japan/U.S. Friendship Day celebrations and helped clean up the streets between two local parks.

Some of the distribution centers coupled their Employee Appreciation Day and their Earth Day celebration and recognized their employees' environmentally friendly habits. Defense Distribution Depot Europe, for example, recognized employees who walk, ride a bicycle or carpool to work.

Several other organizations made commitments to reduce waste, emissions and their energy use to help improve the environment and take better care of Mother Earth.

DDPH celebrates Asian-Pacific American Heritage Month with multicultural feast

Defense Distribution Depot Pearl Harbor, Hawaii, celebrated Asian-Pacific American Heritage Month with a feast of ethnic foods from various Pacific-region and Asian cultures.

The 10-day commemoration of people of an Asian-Pacific American heritage began in 1978 and was extended to a month-long celebration in 1990. According to the Asian-Pacific

American Heritage Association, the month of May was chosen in honor of the first Japanese immigrants to the United States in 1843.

Team members from Defense Distribution Depot Pearl Harbor, Hawaii, coordinated a celebration of Asian-Pacific American Heritage Month in May.



Employees of Defense Distribution Depot Pearl Harbor, Hawaii celebrate Asian-Pacific American Heritage month.



Pictured in the back row are, from left to right, Joan Koyanagi, Joseph Mendiola, Viavia Muasau, Sandra Nakamura, Cmdr. Scott Smith, Faamanuia Saau, Michael Souriolle, Mary Horimoto, Lisa Briones, and June Ohama and in the front row, from left to right, Ben Roque, Glen Takasaki, Sandra Fujii, and Arthur Peralta.



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Naber relinquishes command, retires after more than 29 years of service

By Sherre Mitten-Bell, DDSP Public Affairs

Navy Capt. James P. Naber relinquished command of Defense Distribution Depot Susquehanna, Pa., to Navy Capt. John G. King in an outdoor change of command ceremony Sept. 5.

Naber then retired after more than 29 years of service in the Navy.

Marine Corps BGen Peter J. Talleri, commander of the Defense Distribution Center, presided over the change of command ceremony and praised Naber for his accomplishments.

“He championed the development of new processes and streamlined business practices that resulted in improved customer service to our war fighters and increased savings to the American taxpayers,” Talleri said. “He routinely walked the floors of DDSP – thanking the employees for their contribution. Naber was a hands-on, selfless leader who has left a significant positive impact on DDSP.”

Talleri also presented Naber with the Legion of Merit for his service as commander of DDSP since July 2004.

Naber then passed the organizational colors to Talleri, who then passed them on to King.

The passing of the colors during a change of command ceremony is a time-honored tradition that symbolizes the passing of command.

After King accepted the colors, assuming command of DDSP, his wife Rene pinned the Command Ashore insignia to his uniform.

King joins DDSP after serving as deputy commander for aviation at Naval Inventory Control Point - Philadelphia. A native of Canton, Mass., King is a graduate of the United States Naval Academy. He holds a bachelor’s degree in Business Management as well as a master’s degree in Acquisition and Contracting Management. His more than 24 years of military experience include combat deployments to Operations Desert Shield, Desert Storm, Enduring Freedom and Iraqi Freedom.

“I very much look forward to the sense of accomplishment that comes with supporting all of the nation’s Armed Forces from the Defense Logistics Agency’s premier distribution center,” King said.

At the conclusion of the change of command ceremony, Talleri talked about the importance of continuing to adapt to meet the current challenges. During

his comments he discussed the many challenges that lie ahead as the Defense Logistics Agency continues to extend the enterprise closer to the war fighter.

“The military services are transforming, and the Department of Defense is moving toward more joint logistics solutions,” he said. “We are implementing continuous process improvement into our day-to-day operations and improving our processes throughout the entire supply chain pipeline to provide timely and quality support to the war fighter.

“John has proven that he is a gifted leader and the right officer to continue the strong and outstanding leadership that Jim and his predecessors have brought to DDSP,” Talleri concluded.

Navy Rear Adm. Michael Roesner, commander of the Naval Inventory Control Point-Mechanicsburg and Philadelphia, Pa., presided over Naber’s retirement ceremony. During his comments, Roesner traced Naber’s career, which spans more than 29 years. He then presented certificates of appreciation to Naber, his wife and sons, and a retirement certificate to Naber.

The mayor of Harrisburg, Pa., also proclaimed September 2008 as Capt. James P. Naber Month, in honor of Naber’s service to the country.

After officially retiring, Naber reflected on his service and how honored he was to serve his country. “As Theodore Roosevelt said, ‘there is no greater satisfaction than working hard at a job worth doing,’” Naber said. “This job has been worth doing.”



The members of the official party for Defense Distribution Depot Susquehanna, Pa.’s change of command and retirement ceremony salute the colors as they pass by. Pictured from left to right are Navy Rear Adm. Michael Roesner, Marine Corps BGen Peter J. Talleri, Navy Capt. James P. Naber, and Navy Capt. John G. King. Naber relinquished command to King during the ceremony then retired after more than 29 years of service.



Navy Capt. James P. Naber, left, passes the colors to Marine Corps BGen Peter J. Talleri, center, commander of the Defense Distribution Center as he relinquishes command of Defense Distribution Depot Susquehanna, Pa., to Navy Capt. John G. King, right, in a ceremony at the installation Sept. 5.

Involved leaders help define importance of time management

By Scott Woosley

Effective leaders guide organizations to success. They empower employees, value employee input, give feedback to their employees, and develop environments where employees feel that they are making a difference.

The Defense Distribution Center established a leadership development program in 2005 to help cultivate effective and trained leaders. The program provides training in effective leadership behaviors, but feedback from students who had attended the training had a common theme.

Supervisors and managers from all across DDC reported that they had a much better understanding that their role includes coaching, teaching, leading, building trusting relationships and managing conflict. However, they said they were often so busy with the technical requirements of managing that they found it challenging to make time for the human side of being a supervisor.

“Many of our supervisors simply said they didn’t have the time to accomplish all of this,” said Ed Visker, an architect of the course and deputy commander of Defense Distribution Depot Susquehanna, Pa.

In response to that feedback, the “Advanced Leadership: Managing Time” class was offered to help supervisors increase their self-awareness and better manage their time.

Managing time training for individuals in the work force is often as simple as teaching them to organize themselves and plan out their day. For leaders however, managing time is more of a way to establish an environment that gives their employees more time to accomplish their tasks.



For example, if a supervisor holds a meeting that should last 30 minutes and the meeting ends up lasting three hours, that means that not only did the supervisor lose two-and-a-half hours of productive time, but so did the 10 staff members who attended the meeting. That's 27-and-a-half hours of lost time, or more than three individual work days.

Visker was more concerned about another issue though. He discovered that a lot of their senior managers were retaining decision-making authority that was better suited to mid-level managers and, in some cases, to employees on the floor.

By continuing to make those decisions at their level, leaders lost time that could have been spent on other projects.

"Almost every supervisor who participates in the course finds something that they can delegate during the course, that they haven't yet delegated," said Deborah Wood of Business Development Resources Inc., who teaches the course. "Changes to administrative work—delegating portions that can be delegated, reducing unnecessary steps and minimizing supervisor and manager involvement—free them up for other things."

The course teaches students that delegating decision-making authority is also a time-management issue, not solely a leadership issue.

"We want to get decisions made at the lowest level necessary," said Visker, who is also a retired U.S. Army colonel. "That requires us to properly train those individuals to understand the tasks and to think (about the ultimate goal)."

According to John Destalo of the DDC Organizational Development Office, the basic idea behind the time management course is to give DDC's leaders the skills they need to manage their days instead of each day's events controlling them.

"One of the keys to this training is that all these lessons require the

development of skills, and mastering these skills requires practice," Destalo said.

"They won't leave this class and be time-management experts, but by being given the basic tools and then following up with the opportunities to practice and develop these skills over time, they will become masters and hopefully teach their teams the same skills."

Destalo says that it has been critical that DDC's leaders at each organization have been directly involved in the development and delivery of the course.

"They manage the environment in which the leaders of their organization operate, so only they can create the context in which the leaders master these skills," he explained.

Destalo also points out that having these skills spread throughout the organization benefits everyone because employees will become more aware of how they are using their time as well as how they are using their co-workers' time.

At DDSP, Visker has been an avid proponent of the time-management course and even schedules a personal visit to each class.

"He introduces every session with a powerful talk on leadership and helps supervisors understand what he wants from them in managing, developing people, utilizing everyone's talents and abilities, being strategic and creative, looking for ways to improve workflow as well as developing others and managing their personal time better," Wood said.

"DDSP management conducts a graduation where they listen to the results from the last case in the course on improving workflow and they take notes, address concerns, listen to action plans and distribute course certificates," Wood added.

"My hands-on involvement is intended to convey how important I feel this is," Visker said. "If the senior leadership is engaged, then the folks will see that this is more than just another training course."

DDSP employees who complete

the course provide their action plans to Visker, who brings the plans to the 90-day reunions with the class and asks his leaders for updates on their progress and any challenges they've encountered.

Visker says the reunions are well-attended and very much appreciated. Visker connects with participants after graduation to follow up on key ideas that are good for the organization.

Visker feels so strongly about the course that he is requiring all 394 of DDSP's supervisors and team leaders to take the course.

"People come into the program and rethink some of their leadership efforts regarding how they delegate, coach and empower or disempower the people they manage," Wood said.

The goal is to teach managers how to set priorities well, reduce unnecessary delays and correct workflow deficiencies, and to understand how that makes their organization more productive. A focus on developing a strategic, higher-level outlook is also emphasized.

Training Program Manager Kim McDonald sends surveys to participants four months after they have completed the course to determine if they have been able to apply what they have learned. Responses show that they are making positive changes.

She says comments have ranged from, "More time is now spent planning workload and delegating it, so that employees are gaining confidence and becoming more empowered to perform at higher levels." to "Our meetings are shorter and directed to the real issues at hand."

Visker also views improving the relationship between managers and employees as a time-saving issue. He wants to ensure that employees on the floor feel valued by their supervisors and empowered to suggest changes that would benefit the organization. "They are the subject matter experts," he emphasized. "Our managers deserve to be taught cutting edge management techniques."

3rd Brigade logistician thanks DDC employee for support

By Scott Woosley

U.S. Army Maj. E. Sean Lanier presented a plaque to Linda Norman of the Defense Distribution Center's Customer and Supplier Engagement Branch July 29, thanking her for the support she provided to his unit while it was deployed to Iraq from March 2007 to May 2008.

Lanier presented the plaque on behalf of the 3rd Heavy Brigade Combat Team, 3rd Infantry Division, which was deployed to Forward Operating Base Hammer about 40 km from Baghdad.

The brigade was the second surge brigade into Iraq, and while it was Lanier's fourth deployment, it was his first to Iraq and the first time he was responsible for supporting a fully modularized heavy brigade. Considering the austere environment, the task was daunting, according to Lanier.

"When you start with nothing, it's like dropping an 8,000-piece jigsaw puzzle on the ground without a picture," Lanier said. "My job was to get it and get it into theater."

With 3,500 Soldiers to support, 300 contracts valued in excess of \$50 million and very little infrastructure in place to provide that support, Norman helped him start to put the pieces in place.


"At that point, everyone who answers the phone is your friend," he added.

Lanier described Norman as someone who responded to his questions and allowed him to earn the respect of his leaders and the Soldiers he supported, by helping him get what the brigade needed to do their job.

"We get them the supplies they need to do their jobs and get home safely," Norman said. "That's who we are. That's what we do. We're here for you guys."



Army Maj. E. Sean Lanier, left, presented a plaque to Linda Norman, right, who works in the Defense Distribution Center's Customer and Supplier Engagement Branch during a ceremony July 29. Lanier presented the plaque to Norman in appreciation for her support of the 3rd Heavy Brigade Combat Team during the unit's deployment to Iraq from March 2007 to May 2008.



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Fuel cell pilot project contributes to alternative fuel research

By Lanorris Askew, Warner Robins Air Force Base Public Affairs

Energy challenges including a growing dependence on energy imports in the U.S. are leading forward thinkers to look for alternative sources to serve the nation's needs.

The Defense Logistics Agency kicked off its fuel cell forklift pilot project July 24 at the agency's Defense Distribution Depot Warner Robins, Ga., or DDWG.

DDWG, in collaboration with the DLA Research and Development program, held the kickoff to introduce the second in a series of pilot projects to demonstrate the use of hydrogen fuel cells in forklifts that move vital supplies daily in support of the war fighter.

Concurrent Technologies Corporation will serve as lead contractor for the two-year demonstration program to retrofit 20 forklifts with hydrogen fuel cells. The hydrogen to power forklifts will be reformed on site from natural gas. A mobile refueling station will also be used to refuel the forklifts for daily warehouse operations.

According to Dan Markiewicz, Concurrent Technologies Corporation director of Advanced Energy Programs, the mobile refueler will be needed due to the dispersed nature of the warehouses where the forklifts operate.

Concurrent Technologies Corporation will team with Air Products and Chemicals, Inc. and Hydrogenics to complete the retrofit process which will

replace traditional batteries.

"One immediate operational benefit will be the elimination of the need to recharge batteries," Markiewicz said.

The traditional time-consuming recharging process meant removing a battery, putting it into a charging station

"This is an important next step in our nation's evolution towards alternative fuels."

**- Leo Plonsky
DLA Research and
Development program
manager**

to let it charge, then cooling off after the charge period, and then replacing at the end of the charging period.

As part of the pilot project, that process will be replaced with a much shorter process done by the mobile refueler.

Bob King, DDWG director, said he was glad to see the kickoff day arrive.

"It's been a long journey. This is the catalyst that is allowing DLA and the Air Force to come closer together instead of being two completely separate entities."

Leo Plonsky, DLA Research and Development program manager for hydrogen and fuel cells, called the event gratifying.

"This is an important next step in our nation's evolution towards alternative fuels. There are a lot of technologies out there, but you have to transition them from the laboratory to the warehouse floor. What we're doing is taking technologies that are almost ready for that transition and pumping a little R&D money into it so that we can transition it into something that can be useful to the DOD."

Plonsky said that by helping the facilities here in terms of improving their operations the nation's alternative energy policy is being helped by reducing its dependence on imported fuel and helping the environment.

Air Force Col. Debra Bean, 78th Air Base Wing vice commander, is excited to see the program move forward.

"We all live with the same federal mandates to find an alternative fuel for our transportation. What you are doing here helps us reduce emissions and deal with the environmental challenges of batteries and processing and storage," she said.

"You are doing something that is just far enough on the cutting edge that it gives Robins the reputation of being a leader and a benchmark kind of organization. It's important to our energy strategy that Robins be able to partner with industry, community and academic leaders and projects like these bring these people to our base and make us collectively smarter and better," Bean added.

The vice commander renewed the wing commitment to any resources needed to make the project a reality and said it will certainly pay benefits that will far exceed any contributions made by the wing.

Going green saves green at Barstow

By Scott Woosley

Recent innovations at Defense Distribution Depot Barstow, Calif., are not only helping protect the environment, but also saving money and benefiting employees.

DDBC recently purchased four Segway stand-up personal transportation devices and installed solar lighting at its outdoor storage areas as energy-saving measures.

The purchases were made to help employees move more quickly around the installation and warehouses and to provide better lighting at several outside storage areas.

“Based on the Anti-Terrorism Force Protection survey, we needed better lighting in our outside storage areas and buildings,” said Andrew Konrady, DDBC’s director. “We had the solar lighting installed to correct that.”

While installing the solar lighting was initially more expensive, Konrady realized that there were benefits that would save more money over the long term. There was no digging to lay cables or wires for the lights and there were no electrical costs. The lights also come with a 25-year warranty, so maintenance wouldn’t be a big cost either.

According to estimates from his staff, Konrady says the solar lights will save DDBC more than \$5,000 each year in electricity costs. Also, since no digging, laying wire, or environmental



Employees at Defense Distribution Depot Barstow, Calif., try out the new Segways purchased to help employees move around the installation more efficiently.

impact studies were required to install the lights, DDBC avoided paying additional installation costs.

But Konrady says one benefit far surpasses the others.

“Electrical power outages have no effect,” he said. “They’re solar.”

The Segways were purchased to provide a cheap, efficient way for employees to get around the installation.

The Segways are battery-operated, so they provide an energy efficient option to using a gas-powered vehicle and they are faster than walking.

Three of the Segways are conventional models that can be used in and around the warehouses. The fourth is designed for more rugged terrain.

“We purchased the x2 model for our unimproved storage areas and for use at the railhead at Yermo,” Konrady said.

The three i2 models were primarily purchased for the use of the Inventory Action Team. The Segways fit through doors and can easily maneuver in any warehouse environment, according to Konrady. They’re easily rechargeable and can travel up to 25 miles on a single charge. This makes it easy for the team to accomplish their mission more efficiently.

Even more impressive from Konrady’s perspective is the cost.

“They cost approximately 12 cents a day to operate and are about a third of the price of an electrical cart,” he explained. “They have no maintenance requirement, except to keep the tires properly inflated.”

The lighting and the Segways have reduced costs and improved efficiency while allowing DDBC to look out for the environment at the same time.

“We’re just trying to do our part in staying green,” Konrady said. “We just happen to be saving some green in the process.”

Pictured here is one of the 75 solar lights that Defense Distribution Depot Barstow, Calif., installed around its storage areas.



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Warehouse 57 open for business

By Annette Silva, DDJC Public Affairs

Warehouse 57 at Defense Distribution Depot San Joaquin, Calif., or DDJC, was officially opened for business during a ribbon cutting ceremony July 31.

Marine Corps BGen Peter Talleri, the commander of the Defense Distribution Center, was the keynote speaker for the ceremony.

“This building represents the heart of our business and our people – it is efficient...forward focused...mission essential,” Talleri said. “Our commitment to our Warfighters demands nothing less than modern, advanced facilities that enable us to get the supplies our Soldiers, Sailors, Airmen and Marines need...when they need them...the way they need them.”

Warehouse 57 was established as an active item hub for bulk processing of materiel which accounts for 90 percent of DDJC’s materiel release order activity. Paired with Warehouse 56, it will be utilized to serve as a storage and shipping point for all general purpose bulk materiel.

The 366,000-square-foot warehouse includes two bays of storage utilizing stacking frames for bulk materiel and one bay for storage of bulk materiel with narrow aisle high-rise pallet racks serviced by guided turret trucks.

DDJC’s focus on environmental stewardship also played a role in the design of the warehouse. Motion sensor lighting and water efficient restrooms were installed in addition to using recycled materials during construction.

“Warehouse 57 deems the necessary pomp and circumstance with today’s ceremony. This 366,000-square-foot building was not erected overnight. It took four years of hard labor to complete,” said Army Col. David Rodriguez, DDJC’s commander. “Thank you to all who were involved and took an active part in the construction of Warehouse 57.”



The opening of Warehouse 57 at Defense Distribution Depot San Joaquin, Calif., was commemorated July 31 with a ribbon-cutting ceremony. From left to right: Dr. Christine Altendorf, engineer for Project Management, U.S. Army Corps of Engineers, Sacramento District; Paul Epp, president, Biltwell Development; Rod Tatman, site director, Defense Logistics Agency Enterprise Support San Joaquin; Adriaan Adendorff, deputy commander, DDJC; Defense Distribution Center commander Marine Corps BGen Peter J. Talleri; DDJC commander Army Col. David Rodriguez; Joe Perry, chief, Operations Group, DDJC; Alan Peterson, deputy, Warehousing Division, DDJC; Mike Pearrow, supervisor, Warehouse 57, DDJC; Bob Whiteaker, branch chief, DDJC; and Billy Laws, project engineer, DLA Enterprise Support San Joaquin.

Cleanliness rewarded at Norfolk distribution center

By Scott Woosley

Defense Distribution Depot Norfolk, Va., has instituted a quarterly cleanliness award to help improve the safety and efficiency of its operations in support of the war fighter.

The cleanliness award program is an employee-designed and employee-driven initiative developed as part of DDNV’s involvement in the Voluntary Protection Program.

The cleanliness award program involves inspections of targeted work spaces at the end of each quarter using standards that exceed normal day-to-day housekeeping expectations. For example, this quarter’s list of spaces to be inspected may include warehouse areas that have experienced a significant drop in cleanliness due to changes in mission requirements or unforeseen circumstances beyond the control of the workforce.

The command duty officer and either the deputy commander or commander perform the inspections using a standard grading approach. Various criteria are used

to score an area, such as consistency, safety compliance, and most improved.

“The program is intended to encourage the entire workforce – not just warehouse workers – to take pride in our spaces and raise the bar on our cleanliness standards,” said Navy Capt. Brad Bellis, DDNV’s commander.

“We’ve seen it make a difference in people’s attitudes, and it provides a positive impact on overall safety and hazard awareness in areas that have seen poor trends in safety,” he added.

According to Bellis, safety benefits from cleanliness team efforts have ranged from eliminating piles of broken pallets and furniture, to painting pedestrian walkways, mounting safety placards, and cleaning walls and windows. With the corresponding rise in employee interest and enthusiasm, he says the cleanliness award program is expected to continue to aid in improving safety awareness and maintaining safe working environments well into the future.

Mapping Activity called on to support extensive map replacement project

By Scott Woosley

Each year tens of thousands of items produced by the National Geospatial-Intelligence Agency expire and must be replaced.

In the past, the agency used commercial distributors to deliver the replacement materials, primarily maps. Last year, however, the Defense Distribution Mapping Activity, or DDMA, took on the project and successfully processed more than 25,000 materiel release orders and delivered them to military customers around the world.

This year, DDMA took on a similar project and processed more than 34,000 orders and shipped more than 70,000 CDs with electronic versions of maps, navigation charts and other materials.

Normally that many orders represents 10 days of work for DDMA, but the activity was able to complete the entire project in one day.

“We used a lot of Lean tools to set up the most efficient selection process near the packing stations,” said Dave Gambrell, DDMA’s warehouse operations manager. “It took a great deal of planning and liaison with (National Geospatial-

Intelligence Agency) to receive and ship these CDs quickly.”

The Lean method is a process management philosophy that focuses on removing unnecessary steps and improving value to the customer.

According to John Stroup, the DDMA’s deputy commander, the project saved U.S. taxpayers about \$250,000.

The Defense Distribution Mapping Activity is headquartered in Richmond, Va. It is the Defense Logistic Agency’s worldwide wholesale distributor for geospatial products and is networked with nine retail Map Support Offices serving the U.S. Armed Forces in seven countries. DDMA completes more than 1 million customer transactions each year.



Eric Harcum, a supervisor of the Defense Distribution Mapping Activity in Richmond, Va., visually inspects shipping placards on boxes of maps prior to shipping.



Leadership

includes developing employees,
motivating your team, and
providing *direction*

DDJC's fire department receives accreditation

By Annette Silva, DDJC Public Affairs

The Defense Logistics Agency Enterprise Support-San Joaquin Fire Department, located at Defense Distribution Depot San Joaquin, Calif., was recently accredited by the Commission on Fire Accreditation International program.

Chartered by the National Center for Public Safety Excellence, the formal decision was announced Aug. 14 in Denver.

The DDJC fire department is the first within DLA to be accredited. "It is an honor to be the first DLA fire department to be recommended for accreditation," said fire chief Arnold Dail.

"Our department always strives to be the best in the fire service



Pictured are members of the accreditation team with DESJC Fire Department personnel. Front row, left to right: Timothy Sandstrom, Michael Arena, accreditation manager Thomas Campbell, Cynthia Dubinski, chief Arnold Dail, and team leader Gary Curmode. Back row, left to right: Darin Keith, Dr. John Leslie, and deputy chief Kris Walton.

and has adopted the attitude that the impossible is a challenge and the difficult is routine," he added.

The Commission on Fire Accreditation International program is a comprehensive self-assessment and evaluation model for fire and emergency service organizations. By using this program, fire and emergency medical service sectors can improve their level of expertise while enhancing service delivery.



Defense Distribution Depot San Joaquin, Calif., fire chief Arnold Dail says it was an honor to be the first fire department in the Defense Logistics Agency to receive accreditation.

DDC organizations recognized for shipping performance

The Military Surface Deployment and Distribution Command recognized three of the Defense Distribution Center's distribution centers for their shipping performance during SDDC's symposium banquet earlier this year.

DDC's organizations won three of the four categories. Defense Distribution Depot Susquehanna, Pa., placed first in the Super Large Category, Defense Distribution Depot Red River, Texas, was first in the Large Category and Defense Distribution Depot Barstow, Calif., won the Medium Category.

The SDDC's Shipper Performance Awards recognize organizations that have exceeded Defense Transportation Regulation standards for submitting timely and accurate shipping documentation for export cargo. The regulation's standards for timeliness and accuracy are 90 and 95 percent respectively.

Commander of DDRV and DDMA selected to rank of captain

The Secretary of the Navy has selected Navy Cmdr. John Palmer for promotion to the rank of captain. Palmer currently commands the Defense Distribution Mapping Activity and Defense Distribution Depot Richmond, Va.



DDJC reservist recognized for support

Store Keeper Master Chief Oscar Malig holds a plaque presented to him by Helicopter Sea Combat Squadron 84 thanking him for his support during their deployment to Iraq. Malig is a Naval reservist assigned to Defense Distribution Depot San Joaquin, Calif.



DDSI commander promoted to rank of captain

By Stacy L. Umstead

In a ceremony at the Defense Distribution Depot Sigonella, Italy, or DDSI, United States Navy officer Mark Semmler, DDSI commander, was promoted to the rank of captain.

Semmler's father, retired Navy senior chief, AGCS, Kenneth Semmler, pinned the rank on his son's uniform.

Presiding officer for the event was current commanding officer for the Fleet Industrial Supply Center, Sigonella and former DDSI commander, Capt. John Camuso.



Retired Navy senior chief, AGCS, Kenneth Semmler, pins the United States Navy captain's rank onto Mark Semmler's uniform. Mark's wife Abigail looks on.

DLA well represented at Armed Forces Day celebration

By Sherre Mitten-Bell, DDSP Public Affairs

The Defense Logistics Agency's local organizations provided a number of displays for Central Pennsylvania's Armed Forces Day celebration in Harrisburg in May.

The Defense Distribution Center and Defense Distribution Depot Susquehanna, Pa., set up several booths to provide information about DLA and its mission to the people of Central Pennsylvania as part of the celebration held on Harrisburg's City Island in the Susquehanna River.

"Armed Forces Day on City Island had a wide variety of exhibits to see and activities to do for all ages," said Navy Capt. James Naber, former commander, DDSP. "I was proud to see DLA's largest presence this year, sharing our mission, services, and job opportunities with Central PA."

Naber co-chaired this year's event with Harrisburg Mayor Stephen Reed.

A National Armed Forces Day celebration has been held the third Saturday in May since 1950. The original purpose was to expand public understanding of the Armed Forces.

The opening ceremony featured comments by Reed and Army Reserve BGen William Waff, commander, 99th Regional Readiness Command. Following the ceremony, members of the U.S. Army's 101st Airborne Division, "The Screaming Eagles," parachuted into the island's baseball stadium.

More than 80 local military and government organizations were on hand to entertain the public and inform them of the role the organizations play in



A child smiles after drawing a picture to send to military personnel deployed overseas. The booth staffed by members of Defense Distribution Depot Susquehanna, Pa.'s Family Advocacy Program provided local children with paper, crayons and other materials to draw pictures to send to deployed military personnel.



An Army sergeant provides encouragement to a local youth as he negotiates the obstacle course that was one of the events at Armed Forces Day celebrations in Harrisburg, Pa., May 17. The celebrations were co-chaired by U.S. Navy Capt. James Naber, former commander, Defense Distribution Depot Susquehanna, Pa., and Harrisburg Mayor Stephen Reed.

the defense of the country. A rock-climbing wall and an obstacle course, complete with shouting sergeants, added a more exciting element to the day.

Exhibits staffed by DLA human resources and DDC customer support representatives were visited by students looking for information for reports on the military, military supply officers looking for the latest information on item-tracking technology and local individuals seeking job opportunities. Many were impressed by the scope of DLA's mission and its global presence,



Army Parachute Riggers assigned to Defense Distribution Depot Susquehanna, Pa., pose with members of the Army's 101st Airborne Division Screaming Eagles parachute demonstration team, in black.

“Our objective was to promote the services that FAP provides, as well as Morale, Welfare, and Recreation activities, to local military personnel and their family members, including those who are deployed,” said Rick Pedzwater, FAP manager for the New Cumberland installation.

Pedzwater and his co-workers provided material for local children who created 89 colorful works of art that were sent to deployed local military personnel. They also took 50 digital photos for family members to send to their loved ones overseas.

DDSP's Army Parachute Riggers' booth, located next to the Army Recruiting booth, demonstrated some of their airdrop equipment and how to pack parachutes. Their parachute display included a video and allowed potential Soldiers to feel the mass and weight of jump gear.

according to Roxanne Webster who works in DDC's Customer and Supplier Engagement Branch.

“As a former Marine and combat veteran, my goal was to inform as many veterans and active duty members of the benefits of working for DLA,” said Daniel E. Ocasio, a human resources specialist at the DLA Human Resources Center in New Cumberland, Pa. “Armed Forces Day was truly a full circle event for me, now as a HR specialist informing veterans on career options that could potentially help them in the future.”

The DLA/DDC Intern Program booth's objective was to inform local veterans and college graduates of the career opportunities available through the Corporate Intern Program.

“Along with patriotism, this event allowed the everyday person to know and understand who we are at DLA/DDC,” said DDC's Jennifer Ream, who was manning the booth.

DLA's Family Advocacy Program, or FAP, has participated in every Armed Forces Day event held at City Island and provides free resource materials such as videos and books to those who need them.



Roxanne Webster, left, Nate Morgan, center, and Shala Pulgar manned the Defense Distribution Center's booth during Armed Forces Day celebrations May 17.

DDC recognized for role in providing jobs for people with disabilities

By Jessica Walter, APR

Representatives from the National Industries for the Blind recognized staff from the Defense Distribution Center

earlier this year for their role in providing jobs for people with disabilities.

According to National Industries for the Blind, the work provided by DDC's order of "fast pack" boxes to be used at DDC distribution centers assisted 40 blind individuals in reaching their goals of independence.

The work was completed as a result of DDC's use of the AbilityOne Program that creates employment opportunities for people who are blind or have other severe disabilities by manufacturing products for use by federal agencies.

"Seven out of ten working-age Americans who are blind are not employed, but the AbilityOne Program means the chance at the American dream for employees who are blind or have other severe disabilities," said Kevin Lynch, interim president of National Industries for the Blind.

He added, "It is because of the relationships with outstanding organizations like DDC that this program and our employees are able to thrive and achieve the personal and economic independence that we all desire."



Team members from the Defense Distribution Center's Acquisition Operations Directorate pose with representatives from the National Industries for the Blind during a ceremony to recognize DDC's support of the AbilityOne Program that creates employment opportunities for people who are blind or have other severe disabilities by manufacturing products for use by federal agencies.



Defense Distribution Center Acquisition Operations Director Gene Surmacz, left, receives a plaque from Charlie Wood of Lighthouse for the Blind of Fort Worth, Texas, in recognition of DDC's role in providing jobs for people with disabilities.



Mario Hernandez of Lighthouse for the Blind of Fort Worth, Texas, manufactures "fast pack" boxes that will be used at DDC distribution centers. According to National Industries for the Blind, the work provided by DDC's order assisted 40 blind individuals in reaching their goals of independence.

DDC Guardsman thanks local students for their support during his tour in Iraq

Dennis Amrhein, stock readiness packaging specialist at the Defense Distribution Center and an Army National Guard Reservist, shares stories and gifts from his deployment to Iraq with students of his daughter's first grade class earlier this year. The students sent Amrhein letters and cards while he was deployed.



Earlier this year, Army National Guard Reservist and Defense Distribution Center packaging specialist Dennis Amrhein visits students at Silver Springs Elementary School in



Mechanicsburg, Pa., to thank the first grade classmates of his daughter, Mackenzie, center, for the letters and cards they sent to him during his deployment to Iraq. Also pictured is Amrhein's son, Logan.

DDTP command group commits to community partnership

By Jessica Walter, APR

Leaders from Defense Distribution Depot Tobyhanna, Pa., Tobyhanna Army Depot and the local community signed the Army Community Covenant during the Scranton/Wilkes-Barre Yankees baseball pre-game ceremony May 25.

The Army Community Covenant is intended to improve the quality of life for Soldiers and their families by fostering partnerships with local organizations.

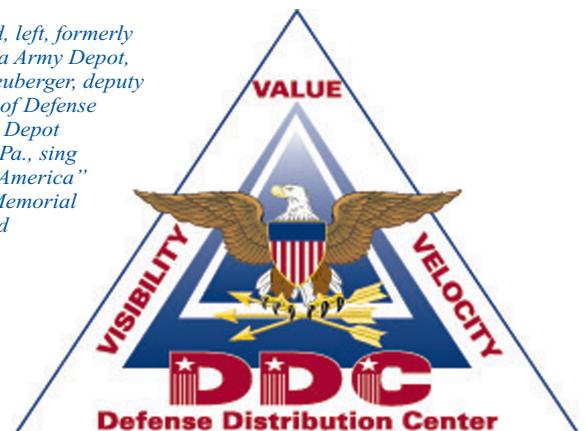


Army Lt. Col. Mike Talley, commander of Defense Distribution Depot Tobyhanna, Pa., throws out the first pitch at the Scranton/Wilkes-Barre Yankees game May 25. Talley later delivered a stirring Memorial Day message to the crowd. The day's events were sponsored by Tobyhanna Army Depot's Morale, Welfare, Recreation/Army Community Services groups.



Army Lt. Col. Mike Talley, commander of Defense Distribution Depot Tobyhanna, Pa., presents his command coin to U.S. Congressmen Chris Carney and Paul Kanjorski who also signed the Army Community Covenant.

Ann Holland, left, formerly of Tobyhanna Army Depot, and John Heuberger, deputy commander of Defense Distribution Depot Tobyhanna, Pa., sing "God Bless America" during the Memorial Day weekend celebration.



DDTP open house forges relationships

By Scott Woosley

Defense Distribution Depot Tobyhanna, Pa., hosted a two-day open house for its regional partners July 19 and 20.

The goal of the open house for DDTP was to establish long-term working relationships with their partners on their installation and to enhance the existing relationships between the organizations.

"The event went over well," said Lt. Col. Michael Talley, DDTP's commanding officer. "We received positive feedback, including many recommendations that we schedule similar events periodically to encourage dialogue and partnerships."

More than 50 customers, partners, staff members and multi-service program and item managers participated in the two-day event. Attendees included Army Col. Ron Alberto, commander of Tobyhanna Army Depot, and Pennsylvania Army National Guard Col. Brian Leonhard, commander of the 213th Area Support Group. Representatives of U.S. Army Communications Electronics Command and the Ogden Air Logistics Center also attended.

The event included command perspective presentations by DDTP and TYAD and tours of the industrial complex. There was also a ribbon-cutting ceremony for DDTP's newly-renovated radiation storage facility. Other topics discussed include the Defense Logistics Agency's and Defense Distribution Center's strategic plan, Tobyhanna's Base Realignment and Closure implementation strategy through fiscal year 2011, and select special processes.



Marine Corps BGen Peter Talleri, center, commander of the Defense Distribution Center, presented a DDC Certificate of Appreciation and commander's coin to Pennsylvania Army National Guard Col. Brian Leonhard, right, commander of the 213th Area Support Group. Also attending was Army Lt. Col. Michael Talley, left, commander of Defense Distribution Depot Tobyhanna, Pa.



Marine Corps BGen Peter Talleri, sixth from left, Defense Distribution Center commander, Army Lt. Col. Michael Talley, fifth from right, commander of Defense Distribution Depot Tobyhanna, Pa., and staff members from DDTP, prepare to cut the ribbon officially opening the newly renovated radiation storage facility July 19.

Pacific Fleet logistics officer visits DDDK

By Scott Woosley

Navy Rear Adm. Patricia E. Wolfe visited Defense Distribution Depot Korea earlier this year to receive an update on the history and capabilities of DDDK and the Defense Distribution Center.

It was the first visit to the Korean region for Wolfe who holds several positions including commander, Naval Logistics Forces Korea. Her visit included a tour of DDDK's facilities. Wolfe was in the region for Exercise Key Resolve, but took advantage of the opportunity to become familiar with DDDK.

"This was a great opportunity for us to showcase our operations here," said Pete Halseth, deputy commander, DDDK. "Admiral Wolfe was impressed with our professional operation, workforce and facilities."

According to Halseth, Wolfe was also impressed with several of DDDK's recycling and money-saving initiatives. DDDK has instituted a program that reuses blocking and bracing material that previously had been disposed of after one use. Consolidating and returning air pallets, along with the associated straps and netting, is another project DDDK has instituted that saves money.

Halseth also touted DDDK's safety record to Wolfe. "We've done all of this



Pete Halseth, left, deputy commander of Defense Distribution Depot Korea, explains DDDK's operations to Navy Rear Adm. Patricia Wolfe, right. Wolfe, commander of Naval Logistics Forces Korea, was on the peninsula for Exercise Key Resolve and took the opportunity to become familiar with DDDK's facilities and services.

without a lost-time accident since DDDK's activation in January of 2005," Halseth added.

Open house brings regional customers, partners together in Italy

By Navy Capt. Mark E. Semmler,
DDSI Commander

Defense Distribution Depot Sigonella, Italy, recently hosted an open house in its main warehouse to thank its customers and business partners and also to celebrate the successes of the past year.

The event provided customers and partners the opportunity to tour the main warehouse, share a cup of coffee with their counterparts in the region, and further develop the working relationships they have fostered.

"This is the right time to step back and see where we've been," said Navy Capt. Tom Quinn, commander of Naval Air Station Sigonella. "DDSI has been a significant partner in the Sigonella community along the journey, logistically affecting every entity on the base, as well as war fighters operating in the Mediterranean, Black Sea and along the coast of Africa."

The open house was an opportunity for DDSI to show off its robust capabilities. More importantly, it allowed military, government and contract civilian employees from DDSI, NAS Sigonella, and Fleet Industrial Supply Center Sigonella to mingle and discuss the support they collectively provide to America's war fighters in the region and how to continue to improve that support.

It's the agreements and partnerships among the members of this community that have enabled us to effectively

support Navy operations across three [areas of responsibility], from right here in Sigonella," said Navy Capt. John Camuso, FISC commander and former commanding officer of DDSI.

DDSI is approaching its fourth year of operations at NAS Sigonella and the teamwork and camaraderie that has developed between the distribution center, its customers and its business partners serve as an auspicious indicator of even more successful logistics collaboration in the future.

DLA, DDC host industry professionals, discuss business opportunities

By Scott Woosley

The Defense Distribution Center hosted industry representatives from across the country earlier this year to discuss opportunities for doing business with the government.

"The Defense Logistics Agency is glad to have the opportunity to meet with these professionals to provide information on the process of becoming a provider of logistics services," said Bernadette Whitehead of the DLA's Directorate of Acquisitions who was on hand to welcome those attending.

Whitehead is the manager of DLA's Section 365 program that is designed to reach out to suppliers who have existing or implementing new contracts with the military services, but may better serve all involved if distribution services were managed by DDC.

The day-long session included presentations about DDC's worldwide operations, how to enter into contracts

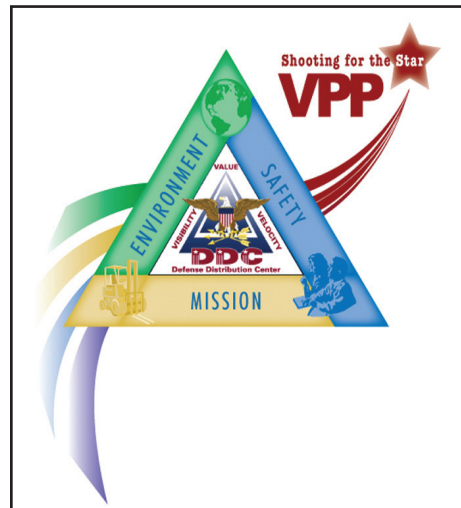
with DDC, and other topics.

"It's important for these companies to know what options exist and what steps they need to take to establish contracts with DDC and DLA," Whitehead said. "Today's events supplied them with information they need to make informed contracting decisions that will better serve both the businesses and DOD."

DDC, a field activity of DLA, is the lead organization responsible for the storage and distribution of military supplies.



Bernadette Whitehead of DLA's Directorate of Acquisitions welcomed industry representatives to the Defense Distribution Center's Industry Day earlier this year.





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